

**Program A: Administrative**

Unless otherwise indicated, all objectives are to be accomplished during or by the end of FY 2003-2004. Objectives may be key or supporting level. The level of the objective appears after the objective number and before the objective text.

Performance indicators are made up of two parts: name and value. The indicator name describes what is being measured. The indicator value is the numeric value or level achieved within a given measurement period. For budgeting purposes, performance indicators are shown for the prior fiscal year, the current fiscal year, and alternative funding scenarios (continuation budget level and Executive Budget recommendation level) for the ensuing fiscal year of the budget document. Performance indicators may be key, supporting, or general performance information level. Key level is indicated by a "K" in the "Level" column of the standard performance indicator table. Supporting level is indicated by an "S" in the "Level" column of the standard performance indicator table. General Performance Information indicators appear in tables labeled as General Performance Information.

DEPARTMENT ID: 21 Ancillary Appropriations  
 AGENCY ID: 21-809 Administrative Support  
 PROGRAM ID: Program A: Administrative Support

1. (KEY) To reduce the barcode reject rate in presorted first class mail at 10% through June 30, 2004

Strategic Link: This strategic Objective 1.1: To maintain the barcode reject rate in Presorted First Class mail at 16% through June 30, 2007.

Louisiana: Vision 2020 Link: To improve the efficiency and accountability of governmental agencies.

Children's Cabinet Link: Not applicable

Other Link(s): Not applicable

Explanatory Note:

| LaPAS<br>PI<br>CODE | L<br>E<br>V<br>E<br>L | PERFORMANCE INDICATOR NAME              | PERFORMANCE INDICATOR VALUES                       |  |   |   |   |  |
|---------------------|-----------------------|---|--|--|---|---|---|--|
|                     |                       |   | YEAREND<br>PERFORMANCE<br>STANDARD<br>FY 2001-2002 | ACTUAL<br>YEAREND<br>PERFORMANCE<br>FY 2001-2002 | PERFORMANCE<br>STANDARD<br>AS INITIALLY<br>APPROPRIATED<br>FY 2002-2003 | EXISTING<br>PERFORMANCE<br>STANDARD<br>FY 2002-2003 | PERFORMANCE<br>AT<br>CONTINUATION<br>BUDGET LEVEL<br>FY 2003-2004 | PERFORMANCE<br>AT EXECUTIVE<br>BUDGET<br>LEVEL<br>FY 2003-2004 |
| 5995                | K                     | First Class Presort barcode reject rate | 16%  | 10.2%  | 10%   | 10%   | 10%   | 10%  |